National Performance Measures

Montana AmeriCorps Programs
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Pr★ject STAR
Support and Training for Assessing Results

star@JBSinternational.com
1-800-548-3656

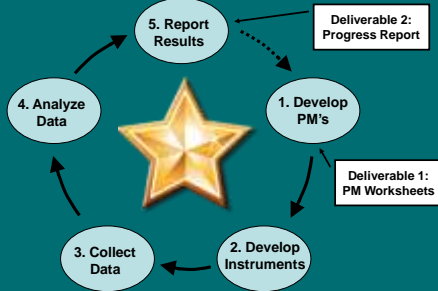http://nationalservice.gov/resources
Search: *project star*

Learning Objectives

1. Review National PM requirements and benefits
2. Understand key considerations in "opting in" to National PMs
3. Examine fit of National PMs for your program
4. Identify "next steps" and resources

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Five Steps of Performance Measurement
"The Deliverables"

- 5. Report Results
- Deliverable 2: Progress Report
- 4. Analyze Data
- 1. Develop PM's
- Deliverable 1: PM Worksheets
- 3. Collect Data
- 2. Develop Instruments

National PM Pilot

★ Corporation piloting National PMs (2010-2011)

★ National PMs reflect CNCS Strategic Plan; do not cover all program areas

★ 2011-2012 NPM changes in Education Focus

★ Share feedback/input with your program officer and cc pmpilot@cns.gov

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What are National PM?

★ Outputs and outcomes with uniform definitions, criteria and data collection methods

★ Exist in all Focus Areas except disaster preparedness

★ Corporation will aggregate results to demonstrate national impact

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What is required?

★ Unduplicated beneficiary counts

★ Should represent program's primary activities

★ Two progress reports
  ★ Mid-year (begin prog. year – 3/31/11) **DUE: May 2**
  ★ Final (4/1/11-9/30/11) **DUE: Dec. 5**

  Note: Learning Community Dialogues beginning Feb. 2011

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Focus Areas from CNCS Strategic Plan

1. Environmental Stewardship
2. Disaster Preparedness *NEW*
3. Economic Opportunity
4. Education
5. Healthy Futures
6. Veterans and Military Families

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National PMs and Alignment

★ Aligned performance measures
  • Requirement for all AmeriCorps programs
  • Outputs and outcomes address same service activity and beneficiaries; logical flow from one result to next

★ Example: Job Placement Services
  Economically disadvantaged individuals...
  • Output: ...receive job placement services
  • Intermediate Outcome: ...are placed in jobs
  • End Outcome: ...gain improved standard of living? attain greater economic security? Etc...

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Steps to Align National Output PM

1. Check for required National outcome; this will be program's intermediate outcome
2. If none exists, program develops own intermediate outcome
3. Program identifies own end outcome in application narrative

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Some National Measures Must Remain Together

Programs must read instructions carefully!

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Considerations for Measuring National Performance Measures

★ Service activities should:
  • Be directed towards achieving same results identified in National Measures
  • Conform to *Definition of Key Terms*
  • Provide clients with sufficient "dosage" of service to produce intended results

★ For outcomes, can program:
  • Identify and measure appropriate intermediate outcomes?
  • Set benchmarks for meaningful change?
  • Obtain baseline or comparison data?

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National Measures Packets

★ Developed by Project STAR to help programs implement National PMs

★ Instrument Packet Walkthrough:
  • Definitions of key terms
  • Considerations to determine if a National Measure is right for your program
  • Data collection challenges and strategies
  • Sample instruments with instructions
  • Specific requirements to measure sets of National Measures in combination (if applicable)

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Internet Tour

What questions do you have about the National Performance Measures?

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Implementing the NPMs

1. Review the NPM you selected as the closest fit for your program

2. Read through Implementation plan and note responses for your program

3. Discuss in small groups challenges, tips and if it fits

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Resources for National Measures

http://www.nationalserviceresources.org/national-performance-measures/home

★ National PMs Instrument Packets
★ Detailed Background Information on National Performance Measures
★ FAQ on National Performance Measures
★ Instructions for Entering PMs in eGrants

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Performance Measurement Resources

http://nationalservice.gov/resources

★ **Project STAR AmeriCorps tutorials**
  Search: *americorps tutorials*

★ *Performance Measurement Builder*
  Search: *performance measurement builder*

★ *AmeriCorps Program Applicant Performance Measurement Toolkit*
  Search: *performance measurement toolkit*

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★ **Phone:** 800-548-3656

★ **Email:** star@jbsinternational.com

★ **Online Resources:**

  www.nationalserviceresources.org

  ★(Search: *project star)*

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